



**Canadian Society of
Hospital Pharmacists
Professional Practice
Conference**

January 30 - February 3, 2010

Exhibitor Manual

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1.0 SHOW INFO

SHOW DATES/HOURS: MONDAY, FEBRUARY 01 9:45 a.m. – 2:00 p.m.
TUESDAY, FEBRUARY 02 9:45 a.m. – 2:00 p.m.

SHOW MANAGEMENT: CANADIAN SOCIETY OF HOSPITAL PHARMACISTS
30 CONCOURSE GATE, UNIT #3
OTTAWA, ON K2E 7V7
TEL.: (613) 736-9733
FAX: (613) 736-5660

EXECUTIVE DIRECTOR: MYRELLA ROY

SHOW PERSONNEL: PPC COORDINATOR: DESARAE DAVIDSON

MOVE-IN: SUNDAY JANUARY 31 10:00 a.m. – 2:00 p.m.
3:00 p.m. – 7:00 p.m.

**(DELIVERIES & SET UP- AS PER SCHEDULE)
UNDER NO CIRCUMSTANCES WILL THERE BE
SET UP ALLOWED ON EXHIBIT DAYS.**

ALL DELIVERIES MUST ARRIVE PRIOR TO 4:00 P.M.

MOVE-OUT: TUESDAY FEBRUARY 02 2:00 p.m. – 7:00 p.m.

REGISTRATION DESK: SUNDAY JANUARY 31 7:30 a.m. – 5:00 p.m.
MONDAY FEBRUARY 01 7:30 a.m. – 5:00 p.m.

2.0 ARE YOU ON SCHEDULE?

SERVICE	DEADLINE	REQUIRED	DATE COMPLETED
FIRE SAFETY REPLY – CSHP	JAN 08		
MOVE-IN REQUIREMENTS QUESTIONNAIRE / LANGE	DEC 16		
CUSTOMS BROKER / COMMERCE TRADE SHOW LOGISTICS GROUP LTD.	DEC 24		
INSURANCE – SERVICE CONTRACTOR - CSHP	DEC 24		
EXHIBITOR – SERVICES MANUAL SURVEY – LANGE	DEC 24		
JANITORIAL (BOOTH CLEANING)/LANGE	DEC 24		
MATERIAL HANDLING / LANGE	DEC 24		
SECURITY CAGE / LANGE	DEC 24		
STORAGE ORDER / LANGE	DEC 31		
SUSPENDED SIGNS APPROVAL / LANGE	DEC 18		
ELECTRICAL / LANGE	DEC 24		
HOTEL RESERVATIONS	JAN 04		
EXHIBITOR ADVANCE REGISTRATION – CSHP	JAN 11		
TRANSPORTATION / LANGE	JAN 13		
RENTAL DISPLAYS / FREEMAN	JAN 14		
I&D LABOUR / FREEMAN	JAN 14		
FURNITURE, CARPETS, ETC. / FREEMAN	JAN 14		
SIGNS / FREEMAN	JAN 14		
PLANTS / FREEMAN	JAN 14		
AFTER SHOW WAREHOUSE / LANGE	JAN 18		
ADVANCE SHOW RECEIVING / LANGE	JAN 18		
AUDIO-VISUAL / PRESENTATION SERVICES	JAN 21		

3.0 SHOW SUPPLIERS

TRANSPORTATION

LANGE TRANSPORTATION & STORAGE LTD.

3965 Nashua Drive

Mississauga, ON L4V 1P3

Tel.: (905) 362-1280

Fax: (905) 362-1285

Toll Free: 1-800-668-5687

Contact: Mr. Omar Khan

ADVANCE WAREHOUSE & STORAGE

LANGE TRANSPORTATION & STORAGE LTD.

3965 Nashua Drive

Mississauga, ON L4V 1P3

Tel.: (905) 362-1280

Fax: (905) 362-1285

Toll Free: 1-800-668-5687

Contact: Mr. Omar Khan

MATERIAL HANDLING/DRAYAGE

LANGE TRANSPORTATION & STORAGE LTD.

3965 Nashua Drive

Mississauga, ON L4V 1P3

Tel.: (905) 362-1280

Fax: (905) 362-1285

Toll Free: 1-800-668-5687

Contact: Mr. Omar Khan

EMPTY CONTAINER STORAGE

LANGE TRANSPORTATION & STORAGE LTD.

3965 Nashua Drive

Mississauga, ON L4V 1P3

Tel.: (905) 362-1280

Fax: (905) 362-1285

Toll Free: 1-800-668-5687

Contact: Mr. Omar Khan

SHOW SERVICES

FREEMAN DECORATING COMPANY

61 Browns Line

Toronto, ON M8W 3S2

Tel.: (416) 252-3361

Fax: (416) 252-7750

Contact : Exhibitor Services

3.0 SHOW SUPPLIERS

CUSTOMS BROKER

COMMERCE TRADE SHOW LOGISTICS GROUP LTD.
3405 American Drive Unit #7
Mississauga, ON L4V 1T6
Tel : (905) 673-5445
Fax: (905) 673-2574
Contact: Rob Parr

AUDIO-VISUAL RENTALS

PRESENTATION SERVICES AUDIO VISUAL
123 Queen Street
Toronto, ON M5H 2M9
Tel.: (416) 361-1000

ELECTRICAL SERVICES

LANGE TRANSPORTATION & STORAGE LTD.
3965 Nashua Drive
Mississauga, ON L4V 1P3
Tel.: (905) 362-1280
Fax: (905) 362-1285
Toll Free: 1-800-668-5687
Contact: Mr. Omar Khan

SUSPENDED SIGNS

LANGE TRANSPORTATION & STORAGE LTD.
3965 Nashua Drive
Mississauga, ON L4V 1P3
Tel.: (905) 362-1280
Fax: (905) 362-1285
Toll Free: 1-800-668-5687
Contact: Mr. Omar Khan

BOOTH CLEANING

LANGE TRANSPORTATION & STORAGE LTD.
3965 Nashua Drive
Mississauga, ON L4V 1P3
Tel.: (905) 362-1280
Fax: (905) 362-1285
Toll Free: 1-800-668-5687
Contact: Mr. Omar Khan

3.0 SHOW SUPPLIERS

TELECOMMUNICATIONS

SHERATON CENTRE TORONTO HOTEL

123 Queen Street

Toronto, ON M5H 2M9

Tel.: (416) 361-1000

HOTEL INFORMATION

A block of bedrooms has been reserved at the Sheraton Centre Toronto Hotel. In order to take advantage of the special convention rate arranged, please contact this hotel at the following number.

The Sheraton Centre Toronto Hotel

123 Queen Street West

Toronto, ON M5H 2M9

Tel: (416) 361-1000

BLOCK BOOKING IS STRICTLY PROHIBITED. ANY ATTEMPT TO DO SO WILL RESULT IN REFUSAL BY THE HOTEL, AT THE INSISTENCE OF THE CANADIAN SOCIETY OF HOSPITAL PHARMACISTS.

4.0 MOVE-IN/MOVE-OUT AND SHOW HOURS

In order to minimize congestion and waiting times, a specific move-in time will be assigned to you at a later date. The assigned move-in times will be based on your booth location and material handling requirements.

Should you have any special requirements, please note them on the move-in questionnaire or contact Omar Khan at Lange Transportation & Storage Ltd.:

Tel.: (905) 362-1290

Fax: (905) 362-1285

Move-In Setup:	Sunday, January 31	10:00 a.m. – 2:00 p.m. 3:00 p.m. – 7:00 p.m.
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(Deliveries & set up – as per schedule)

UNDER NO CIRCUMSTANCES WILL THERE BE SET UP ALLOWED ON EXHIBIT DAYS

ALL DELIVERIES MUST ARRIVE PRIOR TO 4:00 P.M.

Show Hours:	Monday, February 01	9:45 a.m. – 2:00 p.m.
	Tuesday, February 02	9:45 a.m. – 2:00 p.m.

Move-Out/Dismantle:	Tuesday, February 02	2:00 p.m. – 7:00 p.m.
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Exhibitors are reminded that all materials, equipment, exhibits and displays must be completely removed from the Sheraton Centre Toronto Hotel prior to 7:00 p.m. on Tuesday February 02, 2010. Any articles not removed at this time will be removed by Lange Transportation and Storage Ltd. at the Exhibitor's own expense. The Canadian Society of Hospital Pharmacists and Lange Transportation and Storage Ltd. will not be responsible, or liable, for any loss or damage to articles removed after the deadline.

5.0 SHIPMENT OF EXHIBITS

In order to ensure an orderly move-in and to minimize waiting time for delivery vehicles, a move-in schedule will be in effect for this show. All Exhibitors will be scheduled according to their booth location and material handling requirements. Exhibitors must complete the "Move-In Requirements Questionnaire" in the Exhibitor Manual in order to ensure access according to their needs.

Any shipments arriving at the Sheraton Centre Toronto Hotel prior to Sunday January 31, 2010 will be refused. Exhibitors who use Lange Transportation and Storage Ltd., will have their materials automatically priority-scheduled to the site.

ADVANCE SHIPMENTS

Exhibitors who require advance warehousing should complete the Lange "Advance Receiving" form in the Exhibitor Manual and address their shipment as follows:

YOUR "EXHIBITING COMPANY NAME" HERE
CSHP 41st PROFESSIONAL PRACTICE CONFERENCE
BOOTH #
C/O LANGE
3965 NASHUA DRIVE
MISSISSAUGA, ONTARIO L4V 1P3
ATTN: MR. OMAR KHAN

SHIPMENTS DIRECT TO SHOW SITE

YOUR "EXHIBITING COMPANY NAME" HERE
CSHP 41st PROFESSIONAL PRACTICE CONFERENCE
BOOTH #
THE SHERATON CENTRE TORONTO HOTEL
123 QUEEN STREET WEST
TORONTO, ONTARIO M5H 2M9

SHIPMENTS ORIGINATING OUTSIDE OF CANADA

YOUR "EXHIBITING COMPANY NAME" HERE
CSHP 41st PROFESSIONAL PRACTICE CONFERENCE
BOOTH #
THE SHERATON CENTRE TORONTO HOTEL
123 QUEEN STREET WEST
TORONTO, ONTARIO M5H 2M9

***NOTIFY COMMERCE TRADE SHOW LOGISTICS
GROUP FOR CUSTOMS CLEARANCE**

6.0 DELIVERIES

There is no truck marshalling yard at the Sheraton Centre Toronto Hotel. All deliveries must report directly to the Sheraton Centre Toronto Hotel Conference Centre.

7.0 CUSTOMS – GENERAL INFORMATION

Equipment and exhibits for this show only may be brought in free of duties and taxes, but subject to a deposit equal to the duties and taxes normally levied on them (35% of the fair market value). The official customs broker has made arrangements with customs for a bond to cover all importations to the show. Exhibitors using the services of the official customs broker will therefore not be required to issue a separate power of attorney, as that issued by Show Management will suffice to cover exhibition entries.

Exhibitors who wish to use their own customs broker will be required to post their own bond or cash deposit with Canada Customs.

Exception - Printed material, advertising matter, giveaway articles - Canada Customs requires the payment of full duties and taxes on these materials. Any such material not used or consumed may be exported under customs supervision and a 100% drawback of duties and taxes will be refunded to the Exhibitor. Please notify the broker of any such returns prior to show closing as special documents must be prepared for export and Canada Customs' officers at the show must examine the returning materials.

Helpful Hint: In most cases considerable money is saved by having printed material produced in Canada rather than importing it. However, all imported printed matter must be marked "Printed in".

U.S.A. EXHIBITORS

Special Note: U.S.A. Exhibitors who are sending equipment to the show, not of U.S.A. origin, must complete a special customs form for U.S. Customs to ensure easy return to the U.S.A. after the show. Contact the official customs broker for complete details on how to handle this particular situation.

Shipments must be dispatched to arrive at least one week in advance of the show move-in to allow for customs clearance. Shipments must be stored at a bonded warehouse before delivery to the show site on the first move-in day. Both Lange Transportation and Commerce Customs Brokers have bonded warehouses.

Sale of Bonded Goods at the Show:

There are also specific customs regulations regarding the sale of bonded goods at the show. If these regulations are not complied with, the goods will be removed at the Exhibitor's expense at the close of the show move-out to a bonded warehouse for subsequent duty, tax payments and clearance.

8.0 EMPTY CONTAINER STORAGE

NO ON-SITE STORAGE at this facility. Please complete the enclosed Lange storage order form.

9.0 MATERIAL REMOVAL FORM

Any goods or materials to be removed from the show floor during the show days, including before and after show hours, will require a properly completed "Materials Removal Form" available from the Service Desk. Removal forms will be authorized by Show Management at the time of exit. All items being removed must be detailed on this form, with the model and serial number for identification. Personnel removing equipment from an exhibit will also require identification. These procedures are designed to prevent theft and misdirected shipments.

CANADIAN SOCIETY OF HOSPITAL PHARMACISTS

11.0 RULES AND REGULATIONS

Payment of Account

Show Management reserves the right to refuse entry to any Exhibitor whose account has not been paid.

Exhibit Guidelines (see enclosed drawings)

- (a) All single and in-line booth backwalls are restricted to 8 ft. in height and the dividers between the booths to 4 ft. in height. No display at its full 8 ft. height may extend out more than 4 ft. from the backwall at that height.
- (b) An Island Exhibit is a block of four or more booths with aisles on all four sides. An Island Display may go up to a height of 16 ft. where ceiling height permits. An Island Exhibit may extend to this height to the boundaries of the space rented. The Exhibitor will be charged for booths eliminated to create the island design. However, the booths eliminated should not be considered part of the exhibit space and, therefore, cannot be used for display.
- (c) Peninsula exhibits are not offered or available at this event.
- (d) A Perimeter exhibit is one that is located on the outer perimeter wall of the floor plan. A perimeter exhibit may go up to a height of 10'.
- (e) Prefabricated Booths An Exhibitor planning to use a prefabricated display must ensure that: an allowance of one inch (1") is made on each side of the display to allow for thickness of support poles for standard dividers. Lengths must not exceed nine feet ten inches (9' 10"), nineteen feet ten inches (19' 10"), etc.

All sides and surfaces of exhibit (booth and signs), which are exposed to view, must be properly finished and decorated.
- (f) Floor Covering The Sheraton Centre Toronto Hotel is carpeted. The Exhibitor may install carpeting on top of the existing carpet within the dimensions of the booth space as outlined on the floor plan.
- (g) All exposed parts of displays must be draped or finished so as to present an attractive appearance when viewed from aisles or adjoining exhibits, and must not be objectionable to other exhibits or to show management. If such required draping is not ordered, the official supplier of the Exhibit Services and Equipment, with the approval of Show Management, may install it and charge the Exhibitor.

Parts of exhibits, signs or other display materials may not be posted, taped, nailed or otherwise affixed to walls, doors, or any part of the facility in anyway that may cause damage. Damage caused by failure to observe this rule will be paid for by the Exhibitor.

No helium-filled balloons, whether for decorative purposes or inflated for distribution to registrants, will be permitted in the Exhibit Hall.

- (h) Rules of Conduct, Show Management retains full authority in the interpretation and enforcement of all rules and regulations governing Exhibitors.

These regulations may be amended at any time by Show Management, upon written notice by Show Management, to such Exhibitors as may be affected by these amendments. Show Management reserves the right, even after an application to exhibit has been approved, to restrict and/or to dismiss any exhibit which it deems to be undesirable or objectionable.

Any objectionable practices by either Exhibitors or official suppliers should be reported immediately to Show Management.

Exhibitors who fail to abide by the rules and regulations as outlined in this prospectus, or who, in the judgement of the officials of Show Management, conduct themselves in an unethical manner, will be dismissed from the convention without refund.

All interviews, demonstrations, detailing or distribution of literature must take place within the booth space assigned to the individual Exhibitors, and not interfere with normal aisle traffic in order to avoid infringing upon the rights and privileges of other Exhibitors.

Exhibitors must not place demonstration areas on the aisle line of their exhibit if they expect many people to congregate there at one time, and should allow sufficient space within the booth area to absorb the majority of the anticipated crowd.

Exhibitors whose display arrangements or presentations cause spectators to interfere with normal aisle traffic, or unduly overflow into the display area of neighbouring exhibits, may be asked to limit or eliminate their presentations.

Care of Facility Property

The Exhibitor is responsible for ensuring the care of the show facility property during the convention and trade show. No signs, posters or other items or articles are to be fastened to facility property by any means.

Painting, nailing, bolting, drilling, clamping, taping or use of adhesives on floors, walls, ceilings, fixtures or any part of the facility is not permitted.

Exhibitors wishing to lay any floor covering must use an approved adhesive that will not damage the floor and is easily removed.

Motorized Equipment/Mechanical Conveyances

The use of motorized equipment such as forklifts, manlift, and scissorlifts on the show floor is provided exclusively by Lange Transportation & Storage Ltd.

Mechanical conveyances such as electric carts, scooters or bicycles, will not be allowed in the aisle during show hours. The only exception to this rule will be in the case of handicapped persons visiting the show.

Soliciting, Samples & Souvenirs

Exhibitor personnel or representatives distributing samples, souvenirs, and promotional material or soliciting business must do so in the confinement of their exhibit space. Such activities are not permitted in the aisles, registration areas, hallways or other exhibits. Exhibitors wishing to enter another Exhibitor's area may only do so if invited.

The building owners warn that Exhibitors handing out adhesive backed promotional material will be charged for removal of this material from the walls and floors of the building.

Only participating Exhibitors have the exclusive rights to promote or sell goods or services in this show. All other parties who attempt to make any sale solicitations without expressed written permission of Show Management, will be permanently removed from the show area. Exhibitors are asked to report any infractions to the Show Office so that immediate remedial action can be taken.

Storage

Limited on-site storage is available for empty containers.

Exhibitors, who have paid for drayage and storage, may obtain "Storage Labels" from Lange Transportation.

Each empty container should have a storage label affixed to it with the Exhibitor name and booth number clearly marked, preferably with felt marker type pen.

Place all empty containers in the aisle making sure the storage labels are clearly visible. The containers will be removed and placed in the designated storage area prior to show opening and returned when the show closes.

Exhibitors who have not paid for drayage service will be required to label, remove and return their own empty containers.

Insurance

Exhibitors must carry their own fire, theft, or other insurance. Show Management shall take the responsible precautions to prevent losses and to protect the interests of Exhibitors; however, under no circumstances will Show Management, Lange Transportation & Storage Ltd., Sheraton Centre Toronto Hotel and Freeman Decorating Services accept responsibility for injury to persons, loss of, or damage to products, exhibits, equipment or decoration, by fire, accident, theft, or any other causes while in the building. Exhibitors, or their agents, must provide adequate insurance for their own personnel, exhibits and materials against all such hazards.

Liability

The Exhibitor agrees to indemnify and hold harmless, The Canadian Society of Hospital Pharmacists, Lange Transportation & Storage Ltd., Freeman Decorating Services, the employees thereof and their representatives, against any claim for loss, damage, theft or injury.

Indemnification includes the period of storage prior to and following the Trade Show. The Exhibitor, on signing the contract, releases the foregoing from any and all claims for loss, theft, damage, or injury.

Smoking Prohibited

Smoking is not permitted anywhere within the exhibit hall or any public area of the Sheraton Centre Toronto Hotel.

Show Policy Regarding Service Contractors and Independent Contractors

The Show Management, acting on behalf of all Exhibitors in the best interest of the Canadian Society of Hospital Pharmacists, has appointed official service contractors to perform and provide necessary services and equipment.

Official service contracts are appointed to:

1. Insure the orderly and efficient installation and removal of exhibits.
2. Assure the distribution of labour to all Exhibitors according to need.
3. Provide sufficient labour to satisfy the requirements of Exhibitors, and for the show itself.
4. To insure that the proper type and limits of insurance are in force.
5. To avoid any conflict with local union regulations and requirements.

The official contractors will provide all usual trade show services, including labour. Exhibitors, however, may provide their own supervision, or may appoint their own exhibit installation contractor or exhibit display supplier.

Should an Exhibitor wish to have an exhibit installed by a contractor other than the official contractor, the following conditions must be met:

1. The Exhibitor must inform Show Management of the name and address of the contractor and the work to be performed. This information must be received in writing thirty (30) days prior to the commencement of any work at the show site.
2. All Exhibitor-appointed suppliers, other than official show suppliers appointed by Show Management, must provide evidence of general liability insurance providing coverage of at least \$2,000,000 inclusive for bodily injury and/or property damages for each occurrence and all risks in a form acceptable to Show Management.

Exhibitor-appointed contractors must also provide written documentation of Workers' Compensation Insurance, including employee's liability coverage.

The Sheraton Centre Toronto Hotel, Lange Transportation & Storage Ltd., Freeman Decorating Services and the Canadian Society of Hospital Pharmacists are to be cross insured on the supplier's insurance for its operations and services provided for the Canadian Society of Hospital Pharmacists 2010 Professional Practice Conference and Exhibit.

Evidence for the supplier insurance shall be provided thirty (30) days prior to the commencement of any work at the show site. It is the responsibility of the Exhibitor to ensure this is done.

3. The installation contractor to be used by the Exhibitor must agree in writing to the following conditions. This information must be received thirty (30) days prior to commencement of any work at the show site.

- a) Must agree by all rules and regulations of the show.
- b) Must agree by all union rules and regulations.
- c) Identification badges must be worn at all times. Temporary labour badges will be provided. Badges will be issued only to persons actually used to supervise, install, dismantle and maintain exhibits; for official contractors and Exhibitor appointed contractors who provide the above mentioned documentation.

Exhibitor Self-Unloading

If an exhibitor representative is not present when their shipment arrives at the show site, it will automatically be unloaded by Lange and the Exhibitor will be charged the applicable drayage rate.

Signs and Banners

All signs, banners and other display materials must be properly affixed to the exhibit or be self-supporting from the floor within the height restrictions outlined in this prospectus.

Island Exhibitors who wish to suspend signs from the ceiling must contact Lange with specifications prior to approval being granted.

Safety Measures

Exhibitors, who are showing equipment in a moving and operating condition, are required to provide every possible precaution for the safety of show visitors, their own operators, and Exhibit personnel.

Additional Prohibited Booth Activities

Promoting, order taking, canvassing, surveying or distribution of any material outside the Exhibitor's own assigned booth area is not permitted.

No specific exhibit booth may be photographed or videotaped except with the permission of the legitimate occupants of that booth. This restriction also applies to members of the media.

Noise, Light and Odour Restrictions

Noise from electrical or mechanical apparatus must not interfere with the rights and privileges of other Exhibitors. No Exhibitor may operate public address, sound producing or amplifying devices which project sound above a normal conversational level. Sound projection equipment, which is likely to exceed this limit in operation, must be equipped with earphones or enclosed within a special booth listening room.

CSHP – RULES AND REGULATIONS – 2010

No Exhibitor may operate display lighting, or odour-generating devices or activities, which interfere with the rights and privileges of other Exhibitors. Noise, light and odour levels will be monitored by Show Management.

Show Management reserves the right to exercise its own judgement in responding to Exhibitor complaints in this regard.

Security in the Exhibit Hall

Show Management cannot guarantee against loss or damage of any kind, but will endeavour to protect Exhibitors by providing general security during times when the exhibit area is not open to registrants. All persons must present proper identification and credentials to gain entry into the Exhibit Hall.

Exhibitors who wish to remain in the Exhibit Hall after hours must identify themselves to security personnel and sign in and out. **Exhibitors wanting to remove any goods or items from the Exhibit Hall must obtain an Exhibit Materials Release Form from the Service Desk, and present this signed form to security when removing goods from the Hall.**

Each Exhibitor is solely responsible for their own exhibit material, and should insure these exhibit materials against loss or damage during the Convention. Please put all small items of value out of sight each night. All property of an Exhibitor is understood to remain within the Exhibitor's care, custody and control in transit to or from or within the Exhibit Hall. Exhibitor name badges will be provided to all identified Exhibitor personnel, and must be worn to ensure access to the Exhibit Hall.

Exhibitor Registration and Name Badges

All identified Exhibitor personnel will be issued name badges and these must be worn to gain access to the Exhibit Hall during the Convention.

Exhibitor Personnel Registration

A company may register four individuals per 8' x 10' booth at no charge for exhibit program only during advance registration. The Exhibitor Advance Registration Form is included in this Exhibitor Manual. Exhibitors not registered by **January 11, 2010** deadline must register on-site, any changes after this date must be made on-site at the Registration Desk after 10:00 a.m. whenever possible.

Representatives registering on-site will be required to show proof of affiliation (business card) with the exhibiting company. Replacement of lost badges will be issued for an additional fee of \$10.00.

Badges are not transferable. Each representative of an exhibiting company must wear the official badge for admission to and while in the exhibit hall. Company Badges will not be accepted in lieu of the official badge. Supplementing the badge with business cards, ribbons or company logo types is not permitted. Exhibitor badges may be made out only in the name of the company shown on the application for exhibit space. The exhibitor's badge allows admittance to the exhibit hall. Exhibitors are not permitted to attend workshops unless registered for the educational programs.

General Liability

Show Management acts for the Exhibitors and their representatives in the capacity of an agent, not as a principal. Show Management assumes no liability for any act of omission with this agency.

Exhibitors and their representatives hereby agree to indemnify and hold harmless the Canadian Society of Hospital Pharmacists, the Sheraton Centre Toronto Hotel, Lange Transportation & Storage Ltd. and Freeman Decorating Services, the employees thereof and their representatives and agents, against any and all claims for loss, damage, theft or injury. Indemnification includes the period of storage prior to and immediately following the Professional Practice Conference and Exhibit. The Exhibitor, on signing the contract, releases the foregoing from any and all claims for loss, theft, damage or injury.

Before any exhibit may be removed from the building, Exhibitors must make arrangements satisfactory to Show Management, the Sheraton Centre Toronto Hotel and Show Management's official suppliers, for the payment of any charges incurred by the Exhibitor in connection with representing his/her exhibit.

Fire Regulations

The Sheraton Centre Toronto Hotel has strict fire safety requirements. The Exhibitor assumes responsibility for compliance with municipal and provincial regulations concerning fire, safety and health.

All exhibit equipment and materials must be protected by safety guards and devices where appropriate. All display material must be flame-proofed and subject to inspection by the Sheraton Centre Toronto Hotel. No flammable liquids or substances of any kind may be used, stored or displayed in the Exhibit Hall. Aisles and exits must be kept clear at all times. All fire hose cabinets must be left accessible and in clear view at all times. Combustible decorations such as crepe paper, foam, tissue paper, cardboard and corrugated paper must not be used. All packing containers, excelsior and wrapping paper, are to be removed from the floor and must not be stored under tables or behind displays.

A complete list of fire regulations is included in the Exhibitor Manual.

Promotional Information

Exhibitors are responsible for ensuring that all promotional and product or service-related information intended for distribution to delegates during the convention is factually accurate, and is professionally tasteful in its presentation. Promotional and educational materials available from an Exhibitor's display must not present information or claims that are at variance with those contained in the appropriate product monograph.

The names and logotypes of the Canadian Society of Hospital Pharmacists are proprietary trademarks for the exclusive use of the Canadian Society of Hospital Pharmacists and may not be printed, used or displayed for any purpose without the express written permission of the Canadian Society of Hospital Pharmacists. Such permission will not be granted for purely promotional purposes, or in any way that would imply endorsement of a particular company, product, service or activity.

12.0 FIRE REGULATIONS FOR EXHIBITORS

The purpose of these requirements is to maintain an acceptable level of fire safety within the facility. The fire protection systems built into the facility have been designed to protect against the hazards which are typical of conventions and exhibitions. The objective of these requirements is to limit the hazards of contents and operations within the facility to a level which can be controlled by the building fire protection systems.

The requirements contained herein and the Ontario Fire Code will be strictly enforced by the Fire Safety Director of the facility and the Toronto Fire Prevention Division. These requirements apply to all conventions and trade shows whether or not open to the public. All Exhibitors must have these requirements in their possession during booth occupancy.

The requirements apply to the following:

1. Prohibited materials, processes and equipment.
2. Materials, processes and equipment requiring special approval from the facility Fire Safety Director and Show Management.
3. Acceptable booth configurations.
4. Acceptable material for booth construction.
5. Interior finishes and furnishings.
6. Obstructions.
7. Combustion engines.
8. Electrical equipment and connections.
9. Portable spotlights.
10. Procedures during set-up and dismantling.
11. All items to be suspended from ceilings.
12. Emergency procedures.

PROHIBITED MATERIALS, PROCESSES, EQUIPMENT AND BOOTH CONFIGURATIONS

The use of the following materials, processes or equipment is strictly prohibited:

1. Acetate fabrics, corrugated paper box board, no-seam paper.
2. Paper backed foil unless glued securely to suitable backing.
3. Styrofoam and/or foamcore.
4. Fireworks (permit).
5. Blasting agents.
6. Explosives.
7. Flammable cryogenic gases.
8. Aerosol cans with flammable propellants.
9. Smoking in posted "No Smoking" areas.
10. Fuelling of motor vehicles.
11. Liquified petroleum or natural gas.
12. Wood matches with "all surface" strikes.
13. Hazardous refrigerants such as sulphur dioxide and ammonia.
14. Cellulose nitrate motion picture film.
15. Portable heating equipment.
16. Flammable liquids or dangerous chemicals.
17. Electrical equipment or installation not conforming to the Ontario Electrical Safety Code.

MATERIALS, PROCESSES AND EQUIPMENT REQUIRING SPECIAL PERMIT FOR USE

The use of the following materials, processes or equipment is subject to approval from the facility Fire Safety Director and Show Management. If any materials, processes or equipment requiring approval are to be used, the Exhibitor shall submit in writing to the Show Manager the nature of the process or equipment and any safeguards to be used to protect the hazard. Requests will be submitted to the Show Manager who will review and return the request with its approval, rejection or limitations.

1. Propane or natural gas fired equipment.
2. Operation of any heater, barbecue, heat producing device, open flame device, candles or torches.
3. Exhibits involving hazardous processing or materials not previously listed.
4. Storage or display of ammunition and fire arms (subject to the Ontario Fire Code and Criminal Code).
5. Pressure vessels including propane tanks.
6. Fossil fuel powered equipment.
7. Hydraulically powered equipment using flammable fluids.
8. Radiation producing devices.
9. Natural Christmas trees.

ACCEPTABLE BOOTH CONFIGURATION

The following booth configurations will be acceptable:

1. Open top exhibition booths.
2. Platforms not exceeding 400 square feet in area.

The following booth configurations will require approval from the facility Fire Safety Director and Show Management. A description of the booths requiring approval shall be submitted to the Show Manager who in turn will submit the description to the Fire Safety Director for his approval. The Fire Safety Director will discuss these configurations with the Toronto Fire Prevention Division.

1. Platforms exceeding 400 square feet in area.
 2. Exhibition booths with flame retardant fabric canopies not to exceed 200 square feet.
 3. Layouts of all meeting rooms used for exhibits.
- Note: Two-storey booths or single-level roofed booths and booths with mezzanines are allowed only with prior approval of the facility and Show Management and when they are in accordance with the facility's guidelines attached and/or National Fire Prevention Act #13 (1982) and the Toronto Building Code and the National Building Code.
 - Any enclosed showroom with an area in excess of 2,000 square feet or an occupancy of 60 persons or more must have two means of exit as far apart as possible. Any booth with an area of 3,500 square feet or more must contain one fire extinguisher.

ACCEPTABLE MATERIALS FOR BOOTH CONSTRUCTION

The following types of materials will be acceptable for booth construction:

1. Wood.
2. Combustible materials including plastics having a flame spread rating not exceeding 150 and a smoke developed classification not exceeding 300.
3. Non combustible materials as regulated by the Ontario Building Code.

INTERIOR FINISHES AND FURNISHINGS

The limitations described below shall apply to all interior finishes and furnishings including:

- drapes
- hangings
- curtains
- drops
- decorative fabrics
- Christmas trees
- artificial flowers and foliage
- motion picture screens
- paper, cardboard or compressed paperboard less than 1/8" thick is considered paper
- ruscus
- split wood
- textiles
- all other decorative materials including plastics

LIMITATIONS:

1. Made from non combustible material, or
2. Treated and maintained in a flame retardant condition by an approved flame retardant solution or process.
3. Corrugated cardboard can be used only if fire retardant treated at the factory.
4. Plastics can be used only if approved by the facility Fire Safety Director.

NOTE:

It is not necessary to flameproof textiles, paper and combustible merchandise on display for sale, but the quantity so used shall be limited to the displaying of one salvageable length. Each sample must differ in colour, weave or texture.

Wallpaper is permissible if pasted securely to walls or wallboard backing.

The following test (NFPA 701 Match Flam Test) may be used to determine if a material is flame resistant:

1. Cut off a small piece of the material (1 1/2 inches wide by 4 inches long) and hold it with a pair of pliers.
2. Hold a wooden match 1/2 inch below the bottom of the material 12 seconds.
3. If, when the match is taken away, the material stops burning with 2 seconds, it is flame resistant.
4. If the material goes up in flames immediately or continues to burn for more than 2 seconds after the match is removed it is not flame resistant.

OBSTRUCTIONS:

Nothing shall be hung from or affixed to any sprinkler piping or heads. Construction or ceiling decorations of the show booths must not impede the operation of the sprinkler system.

All exit doors shall be in an operable condition and shall remain unobstructed at all times. Exit signs, manual pull stations, fire department handsets, fire hose cabinets and portable fire extinguishers shall not be obstructed in any manner.

CSHP – FIRE REGULATIONS – 2010

If a fire hose standpipe is located in exhibit space, it shall be the responsibility of the Exhibitor to provide access to such equipment and, if the view to such equipment is obstructed, to provide designating signs for same.

All entrances, exits, aisles, stairways, lobbies and passageways shall be unobstructed at all times.

Roof constructions shall be substantial and fixed in position in specified areas for the duration of the show. Easels, signs, etc., shall not be placed beyond the booth area into the aisles.

Literature, supplies and handouts are permissible in reasonable quantities. Reserve quantities shall be kept in closed containers and stored in a neat, compact manner within the booth.

Vehicles or other flammable fuelled engines displayed shall conform to the following requirements:

1. Fuel tanks containing fuel, or which have ever contained fuel, shall be maintained less than 1/8 full. Caps for fuel tanks fill pipes shall be of the locking type and be maintained locked to prevent viewer inspection.
2. Garden tractors, chain saws, power plants and other gasoline powered equipment shall not contain any fuel and shall not be used for demonstrations without permission from the facility Fire Safety Director and Show Management.
3. The electrical system shall be de-energized by either:
 - (a) removing the battery, or
 - (b) disconnecting both battery cables and covering them with electrical tape or other similar insulating material
4. Tanks containing propane shall be maintained less than 1/4 full. Vehicles may be driven in and positioned. Engine should remain running, with valve shut off. Allow engine to run until all of the fuel in the fuel line is used up. Turn ignition off.
5. Cylinders for barbecues and/or appliances within a vehicle such as stoves, refrigerators, etc., must be empty.
6. All vehicles must either have sealed undercarriages or be equipped with ground sheets.

ELECTRICAL, EQUIPMENT & CONNECTIONS

The Ontario Electrical Safety Code (Ontario Regulation 10/02) is the provincial regulation that defines the minimum requirements for electrical installations and electrical products in Ontario. The Electrical Safety Authority is responsible for enforcement of the Ontario Electrical Safety Code.

Rule 2-022 of the Ontario Electrical Safety Code requires that any electrical equipment that is being displayed, offered for sale, or used in any show/convention/or similar exhibition **SHALL BE APPROVED**. At Trade or Consumer shows, unapproved electrical equipment will only be

permitted to be displayed (not energized) when the Electrical Safety Authority gives permission through the Permission to Show. Failure to comply with the Ontario Electrical Safety Code could result in charges under the Electricity Act

Electrical equipment is considered approved if it bears the certification mark or Field Evaluation label of an organization that has been accredited by the Standards Council of Canada to approve electrical equipment. If these markings are missing, the equipment is considered to be unapproved. Bulletin 2-7-*22 (*indicates latest version) shows all approved certification marks or Field Evaluation markings accepted in Ontario. Since markings are updated regularly visit our web site at www.esa-safe.com (electrical product safety section) for a current listing.

Note:

Electrical equipment shall be approved as an assembled unit. The exhibitor is expected to make every reasonable effort to have electrical equipment approved prior to the show.

Permission to Show:

Exhibitors with unapproved electrical equipment that wish to display but not to connect or provide electricity to the equipment, must complete the application for Permission to Show and pay the fee indicated for each piece of unapproved electrical equipment that will be display but not energized. Exhibitors will be provided with a sales receipt which must be available to inspectors on show site at all times.

The “Permission to show” application does not permit the connection/energization of unapproved electrical equipment.

Permission to Energize – Trade Shows only

Exhibitors that wish to connect and energize (provide electricity to) unapproved electrical equipment, must complete the application for Permission to Energize and pay the Permission to Energize fee indicated for each piece of unapproved electrical equipment. Exhibitors are not required to complete the application for Permission to Show for the same piece of equipment. The following conditions apply:

- 1) If no imminent hazards are present, ESA will permit the equipment to be energized “for demonstration purposes only”.
- 2) A sign/notice will be affixed to the equipment (prominently displayed) indicating “This equipment is not approved for sale in Ontario and is “Energized for demonstration purposes only”. Our ESA Inspectors will provide exhibitors with this notice.
- 3) The permission to energize is only valid for the duration of the show, and cannot be carried forward or extended for subsequent shows in other cities.
- 4) The “Permission to Energize” notification allows the equipment to be wired to an available junction box or disconnect as provided by the on site electrical contractor.
- 5) Permission to Energize is available for Trade shows only, not Consumer shows.

PORTABLE SPOTLIGHTS

All clamp-on types of portable spotlights shall be protected from metal-to-metal contact by having electrical insulating pads or wrappings permanently attached to the lamp holder clamps.

Where a spot light may be subject to physical damage, dampness or where lamps may come in contact with combustible material, the spotlight shall be equipped with a guard attached to the lamp holder or the handle.

Flexible cords (extension cords) may only be used for portable lamps or appliances that are of allowable amperage for the size and type of the three-conductor cord to be used or power bars.

PROCEDURES DURING SET-UP AND DISMANTLING OF SHOWS

No smoking is allowed during the set-up or dismantling of shows. Smoking is permitted in authorized areas only.

Access to and flow of vehicles or trucks on exhibition hall floor is prohibited.

The idling of trucks while in the loading dock area of the building.

Crates and packing materials must be removed promptly. The Exhibitor is to monitor this activity. Restriction on the use of materials, processes and equipment during set-up and dismantling must be adhered to.

Any type of utility connection (i.e. electrical, audio, video, water, compressed air, steam, etc.) must be carried out by Show Management authorized personnel or its appointees. This applies to any and all utility connections of any kind.

CSHP – FIRE REGULATIONS – 2010

The following equipment and operations are prohibited during show set-up and dismantling:

1. Material handling equipment other than electrically powered will not be permitted in the facility during shows or overnight.
2. Powered tools and equipment, except material handling equipment, other than electrically powered or air powered.
3. Electrically powered tools and equipment other than those listed by ULC and/or CSA or approved by a nationally recognized testing laboratory.
4. Portable heating equipment.
5. Welding, cutting or brazing without special permission from the facility Fire Safety Director and Show Management.
6. Painting with flammable or volatile paints and finishes.
7. Smoking in posted "No Smoking" areas or in other areas where packing crates and debris are an obvious fire hazard.
8. Use of other equipment or operations that increase the risk of life safety.

CEILING SUSPENDED ITEMS

1. All items to be suspended from ceilings including signs, displays, light and sound equipment, etc., must be approved in advance.
2. Rigging of cable and other hanging devices on or near ceiling electrical buss ducts and conduits is strictly prohibited.
3. All ceiling equipment, material and rigging must be removed immediately upon close of the show.

EMERGENCY PROCEDURES

The facility is equipped with sophisticated fire protection equipment, including: automatic sprinkler, smoke and heat detection, fire alarm and voice communication systems. Upon your arrival, you should familiarize yourself with the building particularly as to the location of the nearest exit, manual pull station and fire extinguisher.

If you see a fire, activate the nearest fire alarm manual pull station and leave the fire area closing all doors behind you. Do not attempt to fight a fire unless it is small enough to extinguish with one of the portable extinguishers located throughout the building. There are no fire hoses provided for use by occupants.

Booth Canopies: Canopies not exceeding 4 ft. in width do not require protection. Canopies exceeding 4 ft. in width will be reviewed individually.