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CPRB - Who We Are

The Canadian Pharmacy Residency Board (CPRB) is composed of twelve members who contribute to pharmacy residency practice in Canada. Each member represents a region of Canada and liaises with program directors and coordinators in that region. To learn more about CPRB, check out the "Who We Are" video!

If you have any questions regarding Standards, starting a new residency program, or volunteering with a CPRB working group, please contact the representative for your region (listed below). You may also visit our website or contact Desarae Davidson at the CSHP office.

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CSHP Staff Liaison

COVID-19 Pandemic Update

To address questions that arose due to the pandemic, CPRB has developed and disseminated two documents: Guiding Principles (March 2020) and Guiding Principles Clarifications (April 2020). CPRB reviewed the Guiding Principles for relevance in 2021; the most up-to-date document can be found [here](#).

Accreditation Awards

The following programs were accredited in the Fall of 2020: Unity Health Toronto, The Ottawa Hospital/ Hôpital Montfort Joint Program, Lower Mainland Pharmacy Services Y2 (Internal Medicine), and Lower Mainland Pharmacy Services Y2 (Pediatrics). Congratulations to these programs on their achievement!

Virtual Surveys: Spring 2021

For the year-1 programs the Kingston Health Science Centre and Alberta Health Services were surveyed virtually. The year-2 programs surveyed consisted of the Alberta Health Services Infectious Disease/ Antimicrobial Stewardship and Alberta Health Services Cardiology programs.

We would like to thank the program directors and coordinators for all the work they and their teams devoted to preparing for the surveys. The Board appreciates your time, effort, and commitment to residency training.

Standards Group Update

The Standards Subgroup is made up of the following volunteers: Henry Halapy (Co-Chair), Debbie Kwan (Co-Chair), Aleisha Enemark, Anne Julie Frenette, Mike Legal, Allan Mills, Melanie MacInnis, and Janice Yeung. The group would like to welcome Brendan Mitchell (Regional Pharmacy Manager and Residency Director at the Winnipeg Regional Health Authority) and Nicole Bruchet (Coordinator, Residency and Education with Interior Health). The group would also like to thank Anne Julie Frenette, who will be leaving the group, for her contributions.

Starting in 2021, CPRB will issue annual updates on July 1st regarding the Accreditation Standards for year-1 and year-2 residency programs. These updates will often consist of clarifications and small changes, which will be directly incorporated into the Standards documents and posted on the CPRB website [here](#). For easy navigation, please note that the table of contents are clickable links. With each update, an appendix table will be added to the Standards documents, explaining what has changed in the Standards and why.

Residency programs will have one year to implement the updates to the Standards. For example, programs undergoing accreditation in Fall 2022 will be accredited against the 2021 updated version of the Standards; however, programs undergoing accreditation in Spring 2022 will not be expected to incorporate the 2021 updates. The Board expects all residency programs to review the Standards updates annually and incorporate these updates into their programs.

Please note that the English version of the Levels and Ranges document is posted on the CSHP website [here](#). The French version will be available soon.

Sunsetting the Education and Communications Group

Historically, the CPRB Education and Communications Group has been responsible for webinars, communications between programs, and residency promotion. Recent shifts in CSHP's staffing and support have introduced some changes. As you have likely noticed, in the past year CSHP has been actively running webinars, several of which have covered residency training information. CSHP's Marketing and Communications team has also offered assistance in promoting residency training. Given these changes, CPRB has been considering how we can most efficiently use the resources we have within the CHSP office to complement the work we do and to best utilize CPRB volunteers for their expertise. As a result, we have decided to liaise with CSHP staff to perform activities for which our Education Group has been responsible in the past. This resulted in the decision to retire this subgroup, with the hope that we can re-direct this volunteer energy towards the other important work of CPRB, such as setting and maintaining accreditation standards and accrediting programs.

Most importantly, CPRB would like to extend our sincerest thanks to Jennifer Bolt, Nicole Bruchet, Corry Clarke, Kirsten Fox, Marie-France Gauthier, and Amy Marriott for their work on the Education and Communications Committee.

Surveyors Group Update

The Surveyors Group is composed of representatives from across the country: Nancy Sheehan (Co-Chair), Leslie Manuel (Co-Chair), Cathy Burger, Roxane Carr, Barb Evans, Curtis Harder, Christine Landry, Jean Lefebvre, Erika MacDonald, Allan Mills, Marc Perreault, Gisla Pisegna, and Barb Thomas.

The group has been meeting regularly to assess the process of virtual surveys during the pandemic, to update the required documents, and to make any required process changes. Based on the experience of the past year, they will examine the overall process of the survey accreditation visit. The Surveyors Group looks forward to eventually transitioning back to in-person surveys.

Celine Corman, who remained a surveyor after her term as a CPRB member, announced her retirement to the Surveyors Group in 2020. The group would like to thank Celine for her valuable contributions to CPRB. Board members, surveyors, and programs have certainly benefitted from her wisdom and experience. We wish Celine all the best in her future endeavours.



CPRB's First Virtual Residency Program Surveys

In response to the COVID-19 pandemic, in fall 2020 CPRB conducted its first ever virtual program surveys. This marked a significant change: Before the pandemic, surveyors travelled across Canada to conduct on-site interviews and to tour program facilities. Given the benefits of in-person surveys, the Board will return to traditional surveying as soon as it is safe to do so. However, a year of innovative virtual surveys has presented a rich learning experience, one that highlights the dedication of pharmacy programs across the country to continuing to provide excellent training to our next generation of colleagues.

Surveyor Barb Evans states that despite the upheaval of COVID-19, "it was paramount to continue to accredit pharmacy residency programs, to recognize excellence, and to provide continued coaching to programs." This mission motivated surveyors to tap into some pragmatic creativity and problem solving. "Once we felt [the virtual format] was both feasible and realistic for the surveyors and the site, then it was just a matter of getting it to work," says surveyor Marc Perreault. In this innovative round of surveys, programs shared all required documentation electronically, and interviews and meetings were conducted via video calls. Surveyors then collaborated from a distance to write reports.

While face-to-face connections were missed by all, CPRB's first virtual surveys ran smoothly, largely as a result of meticulous organization on all sides. "The programs did an exceptional job providing us with thorough and organized documents," Barb reflects. Virtual events require substantial advance preparation, so one key to a successful survey - and one of the challenges - lay in carefully building a schedule of video calls. Because participants are scattered across the country, "you live or die by that schedule!" says Michael

Legal, program coordinator at Lower Mainland Pharmacy Services (LMPS) in BC. Accommodating multiple time zones can make this a puzzle, and the process involves "a heck of a lot of Zoom links," according to Spencer Tuttle, program director at LMPS. To manage scheduling, time zones, and technology, Spencer and Michael reflected that administrative support was particularly crucial to the success of a virtual survey. Once this advance preparation was done, the process could unfold seamlessly.

"The process really was calm," Spencer reflects. This sense of simplicity may be particularly resonant for larger programs that face logistical challenges during in-person surveys, with the need to transport surveyors, directors, and coordinators to dozens of sites. Some participants also pointed out that from financial and environmental perspectives, virtual surveys introduce efficiencies by removing the need for air travel.

While the virtual format presented its own benefits, from surveyors' perspectives, nothing can replace the connection and immediacy of in-person visits. Particularly when visiting sites for the first time, touring facilities in-person offers unparalleled opportunities for surveyors to immerse themselves in a site's operations. For instance, in a virtual survey, patient care areas cannot be shown over video call due to privacy concerns. Along with the important information gleaned from seeing a site in-person, surveyors deeply value the strong relationships with pharmacy teams across Canada which develop from immersive site visits. The Board looks forward to continuing to provide coaching for programs across the country in the safest and most effective ways possible. In the coming months, CPRB will continuously evaluate the feasibility of returning to in-person site visits, with the intention of returning as soon as it is safe to do so.

For CPRB, the pandemic has underscored the value of face-to-face connections. At the same time, there is much to be proud of in CPRB's pandemic response: the Board and residency program teams worked together to successfully innovate and to make the very best of a challenging

situation. The pandemic has shown the unwavering commitment of CPRB and residency program teams to advancing excellent residency training opportunities, no matter what. We can only count that as a success for the hospital pharmacy community and our profession.

Tips for success

If your program is participating in the next round of virtual surveys, you might be wondering what to expect. Keep reading for tips from surveyors and program directors and coordinators to guide you as you prepare for this next stage.

- “Developing a really robust schedule is key. It has got to work for the surveyors, and it has got to work for the local team. If you do that, then the groundwork is really set for the survey, and everything will flow well.” – Spencer Tuttle, program director
- “I think the instructions that are provided by CPRB are very clear, so it's just a matter of carefully following them. You just have to be very proactive about preparing all the information that surveyors need and making sure everything is organized electronically. If you get all that prepared, I think it can go very smoothly.”
– Michael Legal, program coordinator
- “Not being able to tour the pharmacy department or the patient care areas made it challenging for surveyors to understand the distribution system – Having a detailed summary of the drug distribution system made especially for this purpose helped surveyors understand the distribution system and how this is integrated in patient care areas.”
– Marc Perreault, surveyor

- “When group interviews are being conducted, have each team member utilize their personal asset to participate and turn their cameras on. This allows the accreditors to see everyone's face as well as their name. After reviewing the pre-survey documents and the resident's records, we occasionally have directed questions for certain team members. By seeing everyone's names, we can ensure that all team members have an opportunity to respond to questions.”
– Barb Evans, surveyor

More quick tips:

- Complete a test run of all the meeting technology in advance to troubleshoot any issues and ensure comfort on the platform.
- Designate one individual to manage technology tasks, such as scheduling Zoom meetings, admitting people to meetings, and solving any issues.
- When arranging meetings with groups (e.g., groups of preceptors), share their names, areas of practice, and years of practice with surveyors.
- Share contact information with surveyors for ease of communication.

2021-2022 Pharmacy Residency Application and Matching Service (PRAMS) Dates to Remember

For the 2021-2022 recruitment year, the PRAMS deadlines and key dates are:

August 3, 2021 at 5:00 p.m. EST

Final deadline date for programs to update/revise online program information, including the number of positions available.

October 14, 2021 at 5:00 p.m. EST

Final deadline date for applicants to apply to programs, and for receipt of all references. No applications can be accepted after this time and date.

January 6, 2022 at 5:00 p.m. EST

Final deadline date for applicants and programs to change ranking order lists online. No ranking order list changes can be made after this date and time.

January 10, 2022 at 9:00 a.m. EST

Match results available.

January 20, 2022

Final deadline date for applicants to accept the position (verbally/by email) with the residency program director, program coordinator, or regional residency coordinator.

January 24, 2022

Programs contact unmatched applicants to fill available positions.

February 1, 2022

Programs send written offers of acceptance. If matches are accepted, applicants sign and return the letters to program.

Resident Recruitment for Year 1 2021-2022

The Pharmacy Residency Application Matching Service (PRAMS) successfully matched 116 residents to year-1 programs for the 2021-2022 year. Applications to residency programs continue to be competitive. The chart below provides the residency match statistics for the last five years.

Year	Accredited Programs	Accreditation Pending Programs	Candidates	Unmatched Candidates	Positions Available	Positions Filled
2017-2018	26	1	327	216	111	111
2018-2019	26	3	353	237	117	116
2019-2020	26	3	377	257	120	119
2020-2021	26	-	414	295	118	116
2021-2022	28	2	411	295	117	116

Updates to PRAMS (Pharmacy Residency Application and Matching Service)

CPRB's PRAMS working group has made several updates to PRAMS for the 2021-2022 residency application cycle based on feedback and questions from the previous application cycle:

- The registration fee is now \$100, plus \$25 for the applicant's first program selection. Additional programs selected will cost a further \$25 per program.
- We have added updated, detailed applicant instructions to help with completing the PRAMS application. This includes more detailed ranking instructions for applicants.
- We have made adjustments to allow applicants to better manage their referee requests.
- Programs can now edit the list of applicants for interview and ranking purposes.
- We have updated the PRAMS website for greater functionality and clearer instructions.

You Asked Us

Question:

In reference to year-1 and year-2 Standard 2.1.4.8: What is the required frequency of preceptor self-assessment? Does it need to be done after each rotation or after each year?

Answer:

At a minimum, programs should have a defined process available for preceptors to consult. The process programs develop should support the Standard and include a rationale for frequency of self-assessment or review of feedback. For example, frequency of self-assessment could be dependent on how many residents a preceptor takes per year, resources available, etc.

As a general guideline, a preceptor self-assessment and incorporation of feedback should occur at least once per residency year.

Student and Resident Networking Event - Together Conference

The CPRB hosted a Student and Resident Networking Event at the Together Conference, CSHP's first virtual conference combining the traditional Professional Practice Conference with the Banff and Harrison events. The conference ran from March 20 to 27, 2021, with on-demand sessions during the week. The event drew more than 800 attendees. The student and resident networking event at the Together Conference was very successful with 33 residents, 29 students, and 40 volunteer practitioners in attendance.





Volunteer Practitioners!

Christina Adams	Christine Landry
Sia Badie	Faith Louis
Ariane Blanc	Melanie MacInnis
Jennifer Bolt	Leslie Manuel
Kiet-Nghi Cao	Amy Marriott
Roxane Carr	Julie Methot
Judy Chong	Tania Mysak
Melanie Danilak	Katie Palmer
Jan Demsey	Bonnie Ralph
Carolyn Dittmar	Megan Riordon
Doug Doucette	Jessica Robinson
Zack Dumont	Cheryl Sadowski
Sama El Refaei	Terri Schindel
Olavo Fernandes	Anjana Sengar
Margaret Gray	Nancy Sheehan
Mary Gunther	Audrey Simychniuk
Henry Halapy	Marita Tonkin
Curtis Harder	Ashley Walus
Venita Harris	Janice Yeung
Debbie Kwan	



The Canadian Pharmacy Residency Board (CPRB) is pleased to announce the

2019-2020 Year-1 Graduates of Accredited and Accreditation-Pending Residency Programs

Congratulations, residents!

Alberta Health Services Calgary Zone

Raafi Ali
Oleksandr (Alex) Baran
Cassandra Cooper
Peter Van Herk

Cancer Control Zone

Tina Chen-En Ma
Alisha Shivji

Edmonton Zone

Teresa Eberhardt
Jasmine Gill
Hannah Kaliel
Sarah Landry

Red Deer Central Zone

Lisa McIntosh
Sabrina Lorico

BC Cancer

Maxwell Gillatt
Jillian Proudfoot

Centre for Addiction and Mental Health

Tony Zhou

Eastern Health of Newfoundland & Labrador

Sarah Winsor
Roberto Fernandez

Hamilton Health Sciences

Stephanie Westhaver
Lindsay Dockrill
Ashley Melodi

Horizon Health Moncton

Rachel Cormier

Horizon Health Saint John

Courtney Blue
Jessie Hallett

Hospital for Sick Children

Cheyenne Matinnia

Interior Health

Cameron Booth
Megan Elliott
John Groumoutis
Kaitlyn Sahlstrom
Carla Segers
Annick Sevigny

Island Health

Naa Adjinn-Tetty
David Tom
Rachel Ward

IWK Health Centre

Courtney Granter

Kingston Health Sciences Centre

Kathryn Carson
Daniel Grant
Brianna Kispal
Kerstin Surgenor

London Health Sciences Centre

Sarah James
Spencer Martin
Michael O'Dea
Valerie Ouellette
Antea Plesa

Lower Mainland Pharmacy Services

Sandra Baptie
Arielle Beauchesne
Charoltte Bohmert
Wu (Ming) Chang
Shazia Damji
Maninder Dhaliwal
Geraldine Gabriel
Gurleen Gill
Casara Hong
Min Hwa (Kevin) Hong
Sydney Heubner
Hyoung Jun Kim
Kevin Kwok
Kaitlyn Lee
Shannon Lee
Lily Lin
Jessica Louckes
Tyson Mia
Jessa Milic
Jenna Neufeld-Peters
David Poon
Arjun Randhawa
Caeleigh Smith
Qiong (Joan) Wu
Felicia Yang
Alison Young
Shi-Yuan Yu
Florian Zhou

Northern Health

Jordan Lewis
Megan Harison

NS Health Authority

Bryan Ferguson
Erin MacNeil
Tiffany Tozer-MacMillan

SHA - Regina

Caitlin Coons
Brandon Kennedy
Logan Underwood

SHA - Saskatoon

Diar Alazawi
Kristin Arguin
Hishaam Bhimji
Avery Deichert
Jennifer Rosen
Tara Rousseaux

Sinai Health

Xing (Linda) Liu
Josephine Vu

St. Joseph's Healthcare Hamilton

Riley Kim
Joanna Leake

Unity Health Toronto

Andrew Attia

Sunnybrook Health Sciences Centre

Siamak Badie
Danielle Porter
Superna Ramesh

The Ottawa Hospital And Montfort

Samuel Dubinsky
Deep Patel
Onella Pereira
Samantha Perez
Marie-Claire Savoie

Trillium Health Partners

Sama El Rfaei
Fulbert Fu
Emily Hammond
Hatf Sohail

University Health Network

Christopher Chiu
Josephine Ho
Henry Pun
Caylie Poirier
Grace Tang

University of Waterloo

Bryanna Tibensky

Université Laval

Marie-Ève Adam
Audrey Allard
Ibrahim Assaad
Laurent Béchard
Marc-Antoine Bérubé
Andréane Bouchard
Juliette Boudreau
Camille Boulanger
Joanie Chrétien
Alexandre D'Anjou
Rosalie Darveau
Philippe Douville-
Dessureault
Ariane Du Sault
Olivier Eap
Maryse Fortin
Marie-Ève Gagnon
Matthieu Gagnon
Laurence Garneau
Frédérique Harvey-Cyr
Mèryem Labidi
Mélanie Lachapelle
Jade Landry
Antoine Larochelle
Anne-Gabrielle Lavoie

Marie-Ève Lebreux
Sophie Paquet
Alexandra Parent
Maude Plante
Maude Plourde
Catherine Poitras
Andréanne Rompré
Stéphanie Roy
Alexandre Sanctuaire
Lorence St-Pierre
Camille Thibault
Marc-André Thivierge

Université de Montréal

Zahra Abow Mohamed
Laetissia Amirouche
Johannie Beaucage-Charron
Houda Abir Benabdou
Geneviève Brassard
Alexandra Cerrulli-
Kanellopoulos
Flora Chen
Marie-Pier Desbiens
Léa Desbiens-Léger
Patrick Deschênes
Audrey Desjardins
Christine Dinh
Marie-Hélène Fugère
Laurence Gaudet
Sophie-Camille Hogue
Sarah Lagacé-Nadon
Cindy Lam
Sarah Lamothe
Sébastien Landry
Laurence Larochelle
Mélodie Larose
Sally Lavallée
Véronique LeBlanc
Sandrine Léger
Viviane Le-Nguyen
Marika Lepage-Légaré
My Hanh Luu Hoai
Karine Moineau-Vallée
Jean-Noël Morin
Alissar Mourad
Ghina Moussa

Walid Nahi
Dan Son Nguyen
Cloé Pelletier
Sarah Pelletier
Anne-Sophie Pépin
Julien Prévost
Anne Proulx-Gagnon
Hugo Ricignuolo
Justine Rinfret
François Robidoux
Valérie Roy
Safa Sabsabi
David Sperlea
Gabrielle St-Louis
Valérie St-Louis
Léa Turgeon-Mallette
Gabriel Varinot
Auréli Vintze-Geoffrion
Annie Vo
Chloé Vo

William Osler Health System

Syeda Anika Imam

Windsor Regional Hospital

Nathan Ing
Gia Panic

Winnipeg Regional Health Authority

Liam Berrigan

Women's College Hospital

Miles Luke

The Canadian Pharmacy Residency Board (CPRB) is pleased to announce the

2019-2020 Year-2 Graduates of Accredited and Accreditation-Pending Residency Programs

Congratulations, residents!

Alberta Health Services Infectious Diseases/Antimicrobial Stewardship

Jackson Stewart

Alberta Health Services Cardiology

Emily Cowley

Lower Mainland Pharmacy Services Internal Medicine

Ravi Parmar

Lower Mainland Pharmacy Services Pediatrics

Sarah Leung

Sunnybrook Health Sciences Centre Antimicrobial Stewardship

Jennifer Curran

Sunnybrook Health Sciences Centre Thromboembolism

Stephanie Carlin